

AV & UNIFIED COMMUNICATIONS

Create seamless, high-performance collaboration spaces without complexity. For organisations looking to improve communication, enhance meeting experiences, and support hybrid collaboration





THE CHALLENGES FACING MODERN ORGANISATIONS

As hybrid working becomes standard, organisations need meeting spaces that are simple, consistent, and reliable. However, many environments fall short.

01.

Inconsistent meeting room technology across locations

Different systems and user experiences can create confusion and reduce meeting efficiency.

02.

Poor audio and visual quality impacting communication

Unreliable sound and video can affect engagement, collaboration, and decision-making.

03.

Complex and time-consuming meeting experiences

Difficult setups and technology issues can delay meetings and increase reliance on IT support.

04.

Spaces not optimised for hybrid collaboration

Meeting rooms often fail to deliver an equal experience for both in-room and remote participants.

05.

Difficulty integrating AV solutions into existing environments

Disconnected technologies can create management challenges and limit long-term scalability.

With collaboration now critical to productivity, poorly designed AV environments can lead to wasted time, reduced engagement, and ineffective meetings.

A SMARTER APPROACH TO AUDIO VISUAL & UNIFIED COMMUNICATIONS

At Pinnacle, AV and Unified Communications solutions are part of a wider Managed Digital Workplace strategy.

We design and deliver connected, intuitive collaboration environments that improve communication and support modern ways of working.

Our approach focuses on

- User-first design, ensuring simplicity and ease of use
- High-performance audio and visual experiences
- Integrated, scalable solutions that support hybrid and future workplace needs

KEY BENEFITS

Seamless and consistent collaboration experiences

Standardised AV environments ensure meetings run smoothly across all locations. Employees can join, present, and collaborate without technical barriers, improving engagement and productivity.

Improved communication and meeting effectiveness

High-quality audio and visual performance ensures every participant can see and hear clearly. This reduces misunderstandings, improves decision-making, and creates more effective meetings.

Reduced complexity and IT support requirements

Intuitive, plug-and-play systems minimise the need for training or technical support. This reduces IT overhead while ensuring users can operate meeting spaces with confidence.





FREQUENTLY ASKED QUESTIONS

What are AV and Unified Communications solutions?

AV and Unified Communications solutions enable audio, video, and collaboration across meeting spaces and digital environments. This approach improves communication, supports hybrid working, and creates more effective collaboration.

How do AV solutions improve hybrid working?

AV solutions improve hybrid working by enabling consistent communication between in-room and remote participants. This approach ensures everyone can see, hear, and contribute equally, regardless of location.

Are AV solutions difficult to use?

Modern AV solutions are designed to be intuitive and easy to use. This approach focuses on plug-and-play functionality, reducing the need for training and ensuring meetings can start quickly without technical issues.

Can AV solutions be customised to existing spaces?

AV solutions can be tailored to fit specific environments, including complex or space-constrained areas. This approach ensures high performance without requiring major structural changes.

What types of spaces can AV solutions support?

AV solutions can be implemented across boardrooms, meeting rooms, training spaces, and collaborative environments. This approach ensures consistent performance across all workplace settings.

01.

Discover

Assess current meeting spaces, technology, and user requirements

02.

Design

Create a tailored AV solution aligned to the environment and business needs

03.

Deliver & Optimise

Implement, support, and continuously improve performance and usability

WHO ARE WE

Pinnacle is a Managed Digital Workplace Partner that helps organisations modernise how they work. We bring together print, IT, cybersecurity, AV, cloud and workflow solutions into one connected ecosystem, making it easier to manage technology, reduce complexity and improve performance.

With decades of experience and a strong focus on long-term relationships, we support businesses in creating secure, efficient and sustainable workplaces where people can work with confidence and consistency every day.

Understand how to improve collaboration, standardise meeting spaces, and create high-performance communication environments across your organisation.



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